

MARCH 2015 CLIENT REVIEWS

(93) Client Review (Quoted in full):

“After reading reviews on WLC for the past couple of months I finally plucked up the courage to attend and fuelled on by the fact that someone I had told recommended to WLC had booked an appointment before me, lol. That said I turned up last weekend for my 1st colonic, a little anxious as to what I had let myself in for.

I gave myself enough time to get there all relaxed and ready, directions to the clinic were spot on! I was totally put at ease by Julia’s warm welcome and professional attitude. Julia explained the process and at every step of the treatment went into detail about what she was doing and what I should expect. I had the abdominal massage which further relaxed me. I eat well and exercise regularly so wanted to look after the “inside” so watching the toxins flow away felt quite cathartic, After the treatment, Julia gave me advice about what changes I should make in my diet, as well as suggesting I take probiotics to introduce the good bacteria back into my colon. I left there feeling like I had just run a marathon, in a good way! I would definitely recommend and have booked another session for 4 weeks’ time. Thanks Julia”

SunshineAnders; Visited March 2015

(92) Client Review (Quoted in full):

“Last Saturday I had my 3rd treatment with Julia (I bought 5 treatments in total), and I have to say I’m really pleased with the results as the experience itself. After each treatment, I feel more energised, I sleep much better, I feel less bloated and lighter... Colonics can be quite daunting, but with Julia, it feels like a walk in the park. Each treatment comes with a relaxing music and plenty of advices and tips on how to improve your digestive systems and which kind of foods to avoid.

Also, the place is spotless, always very warm and just few minutes walk from Northolt tube station.

Thank you Julia for your kindness, your professionalism and also for contributing in my wellbeing.

See you soon, Nadia”

Nadia75; First Visited Feb 2015 multiple visits since then; Reviewed March 2015

(91) Client Review (Quoted in full) :

“For my 1st colonic I had an excellent experience at WLC, Julia was lovely and made me feel at ease from the moment I got there, it was especially nice that the appointment did not feel rushed. I had the abdominal massage before my colonic, the massage was nice and I chose it specifically as I was very constipated and thought it would help ease this, I probably would not have it again only because the purpose of it is for relaxation and I felt pretty relaxed once I had got there anyway and of course it costs extra. My treatment also included the enema herbs, I am not sure whether these made a difference to my session but I trusted Julia's professional judgment that they would benefit me.

I will 100% be visiting WLC again but probably just for the basic treatment next time as the extras added up and I am very cost conscious (which is the main reason I haven't been back already). Saying that, WLC was one of the cheapest I could find using their introductory offer and the service exceeded my expectations for the price. Thanks Julia!” **stephlou; Visited March 2015**

Comments by West London Colonics

Dear Stephlou,

Thanks for the review.

It hits the spot in terms of giving folk thinking of having this treatment useful information to inform their decision-making...

I am delighted that you will definitely be returning for further treatments, and would note that our package deals for follow up treatments are exceptionally good value.

You can pick up 10 sessions (each for one hour) for £500 (and get 2 complimentary implant sessions to boot) . Even if the 10 sessions are paid on a session by session basis (payment terms on website), the overall payment only works out to £560.

There are package deals for fewer sessions ,(i.e. 5 & 3), which are also great value.

So for tight budgets its worth thinking through how to plan to take advantage of these deals.

I work hard to help clients in this respect, to try and ensure specialist health related options in terms of colonics are within the reach of all who are committed to reaching for optimal health & well being .

Best Julia

(90) Client Email 12/3/15 (Quoted in full)

"Dear Julia,, Many thanks for your emails, and apologies for late response. We appreciate your thoughtful message with very valuable information. As to next session for us, life has taken a turn towards busyness, and with the Easter holiday with related social and family events, we're looking for a spring clean-up towards the end of April. We certainly owe you a review, as we have deeply enjoyed and appreciated your warm and attentive care. See you in April,"

R.....t, Visited Feb 2014; Continuing Client

(89) Client Review (Quoted in full)

"It was my first colonic hydrotherapy, and I found Julia was very reassuring and very professional. I found the experience beneficial but I thought that £40 extra for the massage was a bit too pricey, so in total I paid £95." **Anonymous, Visited March 2015**

Response by WestLondonColonic

In clarification I have responded to the reviewer as follows:

"Dear B.,,

I really appreciate you taking the time out to post a review.

I thought I should clarify the basis of the £40 charge, as it does not relate solely to the massage.

The special offer price of £55 isn't open for short notice bookings (i.e. less than 48hrs from booking time.)

Also the £55 doesn't include the £10 charge for the in-session herbs when used.

So you paid the standard fee (£95) for a initial session -which entitled you to the massage and the in session herbs, and also allowed you have the session at short notice, earlier than your original booked session.

We have some very attractively priced deals for follow-up packages , so I do hope you will consider coming back to us, should a course of colonics be on your radar. (Extract from web site attached).

Thanks again for the feedback, and for giving me an opportunity to clarify.

Warm Regards

Julia"

The client very graciously sent me this e-mail :

"Dear Julia,

Thanks for explaining about the £40. I misunderstood the message when I brought the appointment forward.

Looking forward to seeing you at my next appointment.

Feb   Apr