

AUGUST 2015 CLIENT REVIEWS

As of August 2015, we had a total of 120 feedback comments (mostly on our Wahanda business page; all reviews are independently verifiable.)

This is a sufficient number to allow prospective clients to get a representative sense of our service ethos.

Some stats: 60 of 120 reviews were posted in the last 12 months.

95 reviews are Five star (*excellent*) reviews; 19 are Four star, and 6 are Three star or lower.

These days we average around 4 or 5 client reviews a month.

Around 12 % of our total client base (of approximately 900) have posted reviews.

In 2014 /2015, the percentage of reviewers rose to >15%. For a specialist clinic this is an excellent rate of client response. It makes the reviews more representative of the views of the entire client base. Also, unlike the reviews you will see for some other clinics, ALL client reviews for WLC relate solely to colon hydrotherapy services.

If that's what you are looking for, then these reviews are 100% relevant. In all cases we have cited the review in full. We have included some reviews (just 15 at present) received by us by e-mail. These are not cherry picked as you'll see that the comments aren't uniformly positive! We want to provide a representative picture of our service as experienced by clients.

If reading reviews in detail is not for you, then you may like that we have paraphrased the gist of some of the detailed client feedback. You can then decide if you want to read it in full. (The paraphrasing is mostly done for earlier reviews in 2013/4.)

You'll also see that in some cases we include our "response" to the review. We do this to acknowledge excellent points made by reviewers, and to amplify upon them for the benefit of readers.

(120) Client Review (*Quoted in full*):

The experience I had with Julia at *West London Colonics* from the initial telephone appointment review through to the completion of the colonic treatment was exemplary.

Julia's attention to detail, concern for my wellbeing as a client and the

administering of the treatment itself was reassuring and made for a thoroughly enjoyable experience.

I would not hesitate to recommend *West London Colonics* as the first choice to make a booking for this type of wellbeing support service.

I did not have any specific digestive medical condition I required help with.

My primary motive for the treatment was to cleanse of my digestive tract, so don't think you only need to have a colonic treatment to help with an established digestion related medical condition.

I was surprised by how much superfluous material was released from my colon during one colonic treatment, which underpinned the importance of such cleansing procedures.

SonicDreamer; Visited July 2015; Reviewed August 2015

(119) Client Review (Quoted in full):

"Had my colonic a few weeks ago due to suffering from bloating (the last year plus), insomnia, feeling sluggish and many other issues.

Julia was very helpful days before the treatment was due, emailing me to ensure I fill in the relevant paperwork to save time on the day, clear address directions and pre treatment guidance.

When I arrived Julia helped me with directions and there was also secure parking in her driveway.

We went through my problems one by one and then you are led to the very clean facilities so you can change/visit the bathroom, I opted for the pre-abdominal massage to help me relax before hand and also to help with the treatment.

The treatment itself for first timers is a strange feeling however I began to relax very quickly and Julia was very helpful with this - I also opted for herbs as this was my first time (the pre-abdominal and herbs are additional costs however as it was my first time I wanted to try this).

After the treatment is done you are able to use the bathroom again/get changed.

I can honestly say since changing my diet and the help of the colonic for the first time in years I had no bloating and felt 'normal' again!

I am going back in two weeks to have another session before my holiday and will be having more to come. Thanks Julia"

missm-21; Visited July 2015; Reviewed August 2015

July ← → Sep